The Department Assistance Bureau, the "Customer-Service" bureau in the Comptroller's Office, provides a number of services, including: training and ongoing support for state employees on MMARS, LCM, the Information Warehouse, Payroll Procedures, and Internal Controls.

DAB provides technical assistance to MMARS and LCM users via a central helpline network, web portal maintenance, and oversight of application security for MMARS and LCM.

